

COVID-19 response framework: keeping Ontario safe and open

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If you have questions about what will be open or impacts to your business or employment, call the Stop the Spread Business Information Line at 1-888-444-3659.

The following document is not created nor endorsed by the Government of Ontario. All information is taken directly from the government's website. Every effort has been made to ensure the information in this document is accurate, however, due to unannounced updates to the government website we offer no guarantee. This document was created at a certain time and date which is listed on each page. Please direct any comments or criticism to the [Reddit Ontario Volunteer Mod team](#), please also report any inaccuracies to us too.

Sector-specific public health and workplace safety measures and public health advice

This is only a summary of the measures in effect in Ontario. It is not intended to be legal advice or an interpretation of the law. Read the regulations for more details on the requirements for each zone:

Read the regulations for more details on each level:

- [O. Reg. 82/20](#): Grey-Lockdown
- [O. Reg. 263/20](#): Red-Control
- [O. Reg. 364/20](#): Green-Prevent, Yellow-Protect, and Orange-Restrict

General public health measures and advice for all zones

General advice

Even if there is no longer a stay-at-home order in your area, staying home is still the best way to protect yourself and others. You are strongly advised to:

- stay home as much as possible
- avoid social gatherings
- limit close contacts to your household
- work from home if possible, and allow your employees to work from home if they can
- avoid travel except for essential reasons

Follow public health advice:

- stay home if you have [symptoms](#), even if they are mild
- wash your hands thoroughly and regularly
- cover your cough
- download the [COVID Alert mobile app](#)
- get tested if you have symptoms compatible with COVID-19, or if you've been advised of exposure by your local public health unit or through the COVID Alert mobile app

Close contact, face coverings, gatherings and events

Limit close contact to your household (the people you live with).

Individuals who live alone, including seniors, may consider having exclusive, close contact with another household to help reduce the negative impacts of social isolation.

Maintain two metres of physical distancing from everyone else.

Wear a face covering or mask:

- indoors, any time you are within two metres of someone outside your household
- if physical distancing cannot be maintained
- if wearing one is required

It is also recommended you wear a face covering outdoors whenever face-to-face with someone outside of your household, especially if you are within two metres.

Wear a face covering and maintain physical distancing when meeting for permitted organized public events or social gatherings with individuals outside of your household.

Follow provincial and local restrictions on public and private gatherings.

Additional advice for Red–Control

- Trips outside of the home should only be for essential reasons (work, school, groceries/pharmacy, health care, assisting vulnerable individuals or exercise and physical activity)
- Families should not visit any other household or allow visitors in their homes – people who live alone can gather with one household
- Everyone should avoid social gatherings

Additional advice for Grey-Lockdown:

- Trips outside of the home should only be for essential reasons (work, school, groceries/pharmacy, health care, assisting vulnerable individuals or exercise and physical activity)
- No indoor organized public events and social gatherings are permitted, except with members of the same household – people who live alone can gather with one household

Travel

Staying home is the best way to protect yourself and others. Avoid travel except for essential reasons.

Within Ontario

Travel between regions will greatly increase the potential for spikes in community spread and undo all the progress we have made.

You should avoid travelling between zones (for example, from Grey-Lockdown to any other zone, Red-Control to Orange-Restrict or Yellow-Protect to Green-Prevent), except for essential reasons.

Inter-provincial and international travel

Ontario's Chief Medical Officer of Health strongly advises that travel out of the province should be limited to essential purposes only.

Individuals and families who consider travelling to another province for essential reasons during the holidays should:

- consider the risk associated with travelling – this includes COVID-19/covid 19 transmission in the other province, entry requirements (for example, quarantine) of some other provinces
- self-quarantine, or drastically reduce close contact with others 10 to 14 days before travelling and after returning home, to help lower the risk of exposure to COVID-19/covid 19
- follow general public health advice, rules and regulations of Ontario and the other province

When you return to Canada from abroad, you must:

- self-isolate (quarantine) and stay home for 14 days whether you have symptoms or not
- get tested for COVID-19/covid 19 on arrival at Toronto Pearson International Airport, as part of our [six-point plan](#) to stop the spread of COVID-19/covid 19 variants of concern

Public health advice, recommendations and instructions for businesses

Businesses or organizations must operate in compliance with regulatory requirements and the advice, recommendations and instructions of public health officials, including any advice, recommendations or instructions on physical distancing, cleaning or disinfecting.

Check with your local public health unit and municipality for any additional advice, recommendations or instructions.

Screening

Businesses or organizations must operate in compliance with the advice, recommendations instructions issued by the Office of the Chief Medical Officer of Health on screening individuals.

For patrons

Businesses in public health unit regions that have returned to the framework must implement passive screening for patrons (for example, posting signs outside the store front about not entering if they have COVID-19 symptoms).

Active screening is required in accordance with [instructions by the Office of the Chief Medical Officer of Health](#). Where this is required, it is noted in the sections below.

For workers

Workplaces must screen all workers or visitors entering the work environment. See the [COVID-19 Screening Tool for Workplaces](#) for more information.

Face coverings and personal protective equipment, including eye protection

Everyone must wear a mask or face covering that covers their mouth, nose and chin inside any business or place that is open, with some exceptions.

Workers must wear appropriate personal protective equipment (PPE) that protects their eyes, nose and mouth, if in the course of providing services they are:

- required to come within 2 metres of another person who is not wearing a mask or face covering
- in an indoor area and are not separated by plexiglass or some other impermeable barrier

Physical distancing

Businesses that are open must not permit patrons to line up or congregate:

- inside
- outside, unless they are maintaining a physical distance of at least two metres from others and wearing a face covering or mask (with [limited exceptions](#))

Capacity limits

All businesses or facilities must limit capacity so that every member of the public is able to maintain two metres of physical distancing from every other person.

Additional capacity limits apply for businesses or facilities in:

- Red-Control:
 - 75% for supermarkets and other stores that primarily sell groceries, convenience stores, pharmacies
 - 50% for all other retail, including, but not limited to discount and big box retailers, liquor stores, hardware stores and garden centres
- Grey-Lockdown:
 - 50% for supermarkets and other stores that primarily sell groceries, convenience stores, pharmacies
 - 25% for all other retail, including, but not limited to discount and big box retailers, liquor stores, hardware stores and garden centres

Safety plans

When public health unit regions return to the framework, all businesses must have [safety plans](#), no matter what zone they are in.

Schools, childcare and post-secondary institutions

Schools, child care centres and post-secondary institutions remain open in all zones, subject to reopening plans and epidemiology of the virus.

In Grey–Lockdown, post-secondary institutions may open for virtual instruction. In-person instruction is limited (for example, clinical training, trades) and includes examinations. In-person cannot exceed 10 persons, with limited exceptions.

Indicators and thresholds: adjusting and tightening public health measures

	Incidence Rate	Percent Positivity	Effective Reproduction Number (Rt)	Epidemiology	Health System Capacity	Public Health System Capacity
Green	Weekly incidence rate is less than 10 per 100,000	Percent positivity is less than 0.5%	Effective reproduction number (Rt) is less than 1	Outbreak trends/ observations Level of community transmission and non-epi linked cases stable	Hospital and Intensive Care Unit (ICU) capacity adequate	Case and contact follow-up within 24 hours adequate
Yellow	Weekly incidence rate is 10 to 24.9 per 100,000	Percent positivity is 0.5 to 1.2%	Rt is approximately 1	Repeated outbreaks in multiple sectors and settings or increasing number of large outbreaks Level of community transmission and non-epi linked cases stable or increasing	Hospital and ICU capacity adequate	Case and contact follow-up within 24 hours adequate
Orange	Weekly incidence rate is 25 to 39.9 per 100,000	Percent positivity is 1.3 to 2.4%	Rt is approximately 1 to 1.1	Repeated outbreaks in multiple sectors and settings or increasing number of large outbreaks Level of community transmission and non-epi linked cases stable or increasing	Hospital and ICU capacity adequate or occupancy increasing	Case and contact follow-up within 24 hours adequate or at risk of becoming overwhelmed
Red	Weekly incidence rate is 40 per 100,000 or more	Percent positivity is 2.5% or more	Rt is 1.2 or more	Repeated outbreaks in multiple sectors and settings or increasing number of large outbreaks Level of community transmission and non-epi linked cases stable or increasing	Hospital and ICU capacity at risk of being overwhelmed	Public health unit capacity for case and contact management at risk or overwhelmed
Grey	Adverse trends after entering red – control, such as: - increasing weekly case incidence and/or test positivity - increasing case incidence and/or test positivity among people aged 70 or over - increasing outbreaks among vulnerable populations, such as long-term care residents and residents of other congregate settings				Hospital and ICU capacity at risk of being overwhelmed	Public health unit capacity for case and contact management at risk or overwhelmed

Organized public events, social gatherings and wedding, funeral and religious services, rites and ceremonies

	Limits for certain organized public events and social gatherings such as functions, parties, dinners, gatherings, barbecues or wedding receptions held in private residences, backyards, or parks, where physical distancing can be maintained:	Limits for organized public events and gatherings in staffed businesses and facilities, where physical distancing can be maintained:	Limits for religious services rites or ceremonies, including wedding services and funeral services, where physical distancing can be maintained (applies in any venue other than a private dwelling):
Green	10 people indoors 25 people outdoors	50 people indoors 100 people outdoors	30% capacity indoors 100 people outdoors
Yellow	10 people indoors 25 people outdoors	50 people indoors 100 people outdoors	30% capacity indoors 100 people outdoors
Orange	10 people indoors 25 people outdoors	50 people indoors 100 people outdoors	30% capacity indoors 100 people outdoors
Red	5 people indoors 25 people outdoors	5 people indoors 25 people outdoors	30% capacity indoors 100 people outdoors
Grey	No indoor organized social gatherings, except with members of the same household.	10 people outdoors	10 people indoors 10 people outdoors
Stay At Home Order	No indoor organized social gatherings, except with members of the same household. 5 people outdoors	No indoor organized social gatherings, except with members of the same household. 5 people outdoors	10 people indoors 10 people outdoors

Note - Grey Zone:

- Virtual and drive-in gatherings, events services, rites or ceremonies permitted
- Individuals who live alone, including seniors, may consider having exclusive, close contact with another household to help reduce the negative impacts of social isolation.

Note - Stay At Home Order:

- Drive-in services, rites or ceremonies permitted, subject to certain conditions.
- Virtual services permitted.

Restaurants, bars and other food and drink establishments (Page 1 of 3)

	Seating requirements	Seating limits	Buffet Prohibition	Line-up requirements	Face covering requirements	Screening requirements
Green	Require patrons to be seated; 2 metres minimum or impermeable barrier required between tables	No requirements	No buffet style service	Line-ups and patrons congregating outside venues managed by venue; 2 metres distance and face covering required	Face coverings required except when eating or drinking only	Patron screening (passive)
Yellow	Require patrons to be seated; 2 metres minimum or impermeable barrier required between tables	Limit of 6 people may be seated together	No buffet style service	Line-ups and patrons congregating outside venues managed by venue; 2 metres distance and face covering required	Face coverings required except when eating or drinking only	Patron screening (passive)
Orange	Require patrons to be seated; 2 metres minimum or impermeable barrier required between tables	Capacity limits, where physical distancing can be maintained: 50 patrons seated indoors, Limit of 4 people may be seated together	No buffet style service	Line-ups and patrons congregating outside venues managed by venue; 2 metres distance and face covering required	Face coverings required except when eating or drinking only	Screening of patrons is required, in accordance with instructions issued by the Office of the Chief Medical Officer of Health
Red	Require patrons to be seated; 2 metres minimum or impermeable barrier required between tables	Capacity limits, where physical distancing can be maintained: 10 patrons seated indoors, Limit of 4 people may be seated together	No buffet style service	Line-ups and patrons congregating outside venues managed by venue; 2 metres distance and face covering required	Face coverings required except when eating or drinking only	Screening of patrons is required, in accordance with instructions issued by the Office of the Chief Medical Officer of Health
Grey	Indoor and outdoor service prohibited	Take out, drive through and delivery permitted, including alcohol	n/a	n/a	n/a	n/a
Stay at home order	<ul style="list-style-type: none"> • Take out, drive through, and delivery permitted only • Includes the sale of alcohol 					

Restaurants, bars and other food and drink establishments (Page 2 of 3)

	Contact tracing	Entertainment requirements	Karaoke	Safety Plan	Personal protective equipments	Night clubs
Green	Require contact information for one patron per seated party	Dancing, singing and performing music is permitted, with restrictions	Karaoke permitted, with restrictions (including no private rooms)	Personal protective equipment, including eye protection, required when a worker must come within 2 metres of another person who is not wearing a face covering	Night clubs only permitted to operate as restaurant or bar	A safety plan is required to be prepared and made available upon request
Yellow	Require contact information for all seated patrons	Dancing, singing and performing music is permitted, with restrictions	Karaoke permitted, with restrictions (including no private rooms)	Personal protective equipment, including eye protection, required when a worker must come within 2 metres of another person who is not wearing a face covering	Night clubs only permitted to operate as restaurant or bar	A safety plan is required to be prepared and made available upon request
Orange	Require contact information for all seated patrons	Dancing, singing and performing music is permitted, with restrictions	Karaoke permitted, with restrictions (including no private rooms)	Personal protective equipment, including eye protection, required when is a worker must come within 2 metres of another person who is not wearing a face covering	Night clubs and strip clubs only permitted to operate as a restaurant or bar	A safety plan is required to be prepared and made available upon request
Red	Require contact information for all seated patrons	Dancing, singing and the live performance of music is prohibited	Dancing, singing and the live performance of music is prohibited	Personal protective equipment, including eye protection required when is a worker must come within 2 metres of another person who is not wearing a face covering	Night clubs and strip clubs only permitted to operate as restaurant or bar	A safety plan is required to be prepared and made available upon request
Grey	n/a	n/a	n/a	n/a	n/a	Take out, drive through and delivery permitted, including alcohol
Stay at home order	<ul style="list-style-type: none"> • Take out, drive through, and delivery permitted only • Includes the sale of alcohol 					

Restaurants, bars and other food and drink establishments (Page 3 of 3)

	Operating Hours	Liquor Consumption Hours	Liquor Sale Hours	Music Volume
Green	n/a	n/a	n/a	n/a
Yellow	Establishments must be closed from 12 a.m. to 5 a.m.	No consumption of liquor permitted between 12 a.m. to 9 a.m.	Liquor sold or served only between 9 a.m. to 11 p.m.	Limit volume of music to be low enough that a normal conversation is possible
Orange	Establishments must be closed from 10 p.m. to 5 a.m.	No consumption of liquor permitted between 10 p.m. to 9 a.m.	Liquor sold or served only between 9 a.m. to 9 p.m.	Limit volume of music (to be no louder than the volume of a normal conversation)
Red	Establishments must be closed from 10 p.m. to 5 a.m.	No consumption of liquor permitted between 10 p.m. to 9 a.m.	Liquor sold or served only between 9 a.m. to 9 p.m.	Limit volume of music to be low enough that a normal conversation is possible
Grey	No operating hour requirements - takeout/delivery or drive thru only	n/a	n/a	n/a
Stay at home order	<ul style="list-style-type: none"> • Take out, drive through, and delivery permitted only • Includes the sale of alcohol 			

Sports and recreational fitness facilities (Page 1 of 3)

	Physical Distancing Requirements	Spacing Requirements	Capacity Limits	Class Restrictions	Weight Room Restrictions	Spectator requirements
Green	Maintain 2 metres physical distancing, unless engaged in a sport	n/a	Capacity limits per venue, where physical distancing can be maintained:	50 people indoors or 100 people outdoors in classes	50 people indoors in area with weights or exercise equipment	50 spectators indoors or 100 outdoors
Yellow	Maintain 2 metres physical distancing, unless engaged in a sport	Increase spacing between patrons to 3 metres for areas of a sport or recreational facility where there are weights or exercise equipment and in exercise and fitness classes	Capacity limits per venue, where physical distancing can be maintained:	50 people in indoor classes, however each indoor fitness or exercise class can only have a maximum of 10 people and must take place in a separate room or 100 people in outdoor classes, however each outdoor fitness or exercise class can only have a maximum of 25 people	50 people indoors in areas with weights or exercise equipment	50 spectators indoors or 100 outdoors
Orange	Maintain 2 metres physical distancing, unless engaged in a sport	Increase spacing between patrons to 3 metres in areas where there are weights or exercise equipment and in exercise and fitness classes	Capacity limits, where physical distancing can be maintained:	Maximum of 50 people total in indoor areas with weights and exercise machines and all indoor classes, however each indoor fitness or exercise class can only have a maximum of 10 people and must take place in a separate room, or 100 people in outdoor classes, however each outdoor fitness or exercise class can only have a maximum of 25 people	Maximum of 50 people total in indoor areas with weights	No spectators permitted, however each person under 18 may be accompanied by one parent or guardian
Red	Maintain 2 metres physical distancing at all times	Increase spacing between patrons to 3 metres in areas where there are weights or exercise equipment and in exercise and fitness classes	Capacity limits, where physical distancing can be maintained	10 people in all indoor classes or 25 people in outdoor classes	10 people in indoor areas with weights and exercise machines	No spectators permitted, however each person under 18 may be accompanied by one parent or guardian
Grey	Facilities for indoor or outdoor sports and recreational fitness activities are closed except for:					
	The sole use of high performance athletes including parasport athletes, and specified professional leagues (for example, NHL, CFL, MLS, NBA)					
	Specified purposes (for example, day camps, child care)					
	Outdoor recreational amenities (for example, ice rinks, ski hills, snow trails) open with restrictions (for example, no team sports)					
	Community centres and multi-purpose facilities (for example, YMCA) allowed to be open for permitted activities (for example, child care services, day camps, social services)					
Stay at home order	See Restriction List Below [Link]					

Sports and recreational fitness facilities (Page 2 of 3)

	Room Exemptions	League Requirements	Exemptions	Music Volume Requirements	Face covering requirements	Screening
Green	Capacity limits apply on a per-room basis if operating in compliance with a plan approved by the Office of the Chief Medical Officer of Health (Guidance for Facilities for Sport and Recreational Fitness Activities During COVID-19)	Team or individual sports must be modified to avoid physical contact; 50 people per league	Exemptions for high performance athletes and parasports	Limit volume of music to be low enough that a normal conversation is possible; measures to prevent shouting by both instructors and members of the public	Face coverings required except when exercising or playing sports	Patron screening (passive)
Yellow	Capacity limits apply on a per-room basis if operating in compliance with a plan approved by the Office of the Chief Medical Officer of Health (Guidance for Facilities for Sport and Recreational Fitness Activities During COVID-19)	Team or individual sports must be modified to avoid physical contact with an exemption for high performance athletes, including parasport athletes, and professional leagues; maximum 50 people per league	Exemptions for high performance athletes and parasports	Limit volume of music to be low enough that a normal conversation is possible; measures to prevent shouting by both instructors and members of the public	Face coverings required except when exercising or playing sports	Patron screening (passive)
Orange	n/a	Team or individual sports must be modified to avoid physical contact; 50 people per league	Exemptions for high performance athletes and parasports	Limit volume of music to be low enough that a normal conversation is possible; measures to prevent shouting by both instructors and members of the public	Face coverings required except when exercising or playing sports	Screening of patrons is required, in accordance with instructions issued by the Office of the Chief Medical Officer of Health
Red	n/a	Team sports must not be practiced or played except for training (no games or scrimmage) Activities that are likely to result in individuals coming within 2 metres of each other are not permitted; no contact permitted for team or individual sports	Exemptions for high performance athletes and parasports	Limit volume of music to be low enough that a normal conversation is possible; measures to prevent shouting by both instructors and members of the public	Face coverings required except when exercising	Screening of patrons is required, in accordance with instructions issued by the Office of the Chief Medical Officer of Health
Grey	Facilities for indoor or outdoor sports and recreational fitness activities are closed except for:					
	The sole use of high performance athletes including parasport athletes, and specified professional leagues (for example, NHL, CFL, MLS, NBA)					
	Specified purposes (for example, day camps, child care)					
	Outdoor recreational amenities (for example, ice rinks, ski hills, snow trails) open with restrictions (for example, no team sports)					
	Community centres and multi-purpose facilities (for example, YMCA) allowed to be open for permitted activities (for example, child care services, day camps, social services)					
Stay at home order	See Restriction List Below [Link]					

Sports and recreational fitness facilities (Page 3 of 3)

	Safety Plan	Contact Tracing	Reservation requirements	Time Limits
Green	A safety plan is required to be prepared and made available upon request	n/a	n/a	n/a
Yellow	A safety plan is required to be prepared and made available upon request	Require contact information for all members of the public that enter the facility	Require reservation for entry; one reservation for teams	n/a
Orange	A safety plan is required to be prepared and made available upon request	Require contact information for all members of the public that enter the facility	Require reservation for entry; one reservation for teams	Patrons may only be in the facility for 90 minutes except if engaging in a sport
Red	A safety plan is required to be prepared and made available upon request	Require contact information for all members of the public that enter the facility	Require reservation for entry; one reservation for teams	Patrons may only be in the facility for 90 minutes except if engaging in a sport
Grey	Facilities for indoor or outdoor sports and recreational fitness activities are closed except for: The sole use of high performance athletes including parasport athletes, and specified professional leagues (for example, NHL, CFL, MLS, NBA) Specified purposes (for example, day camps, child care) Outdoor recreational amenities (for example, ice rinks, ski hills, snow trails) open with restrictions (for example, no team sports) Community centres and multi-purpose facilities (for example, YMCA) allowed to be open for permitted activities (for example, child care services, day camps, social services)			
Stay at home order	Restricted based on facility type			

Meeting and event spaces (Page 1 of 2)

	Capacity Limits	Room Booking Limits	Room Limits	Religious Service Requirements	Exceptions	Screening	Safety Plan
Green	Capacity limits per venue, where physical distancing can be maintained: 50 people indoors or 100 people outdoors	Booking multiple rooms for the same event not permitted	Maximum of 50 people per room indoors if venue operates in accordance with the approved plan from the Office of the Chief Medical Officer of Health (Guidance for Meeting and Event Facilities During COVID-19)	Limits for religious services rites or ceremonies, including wedding services and funeral services apply if held in meeting and event spaces: 30% capacity of the room indoors 100 people outdoors	Exceptions for court and government services	Patron screening (passive)	A safety plan is required to be prepared and made available upon request
Yellow	Capacity limits per venue, where physical distancing can be maintained: 50 people indoors or 100 people outdoors	Booking multiple rooms for the same event not permitted	Maximum of 50 people per room indoors if venue operates in accordance with the approved plan from the Office of the Chief Medical Officer of Health (Guidance for Meeting and Event Facilities During COVID-19)	Limits for religious services rites or ceremonies, including wedding services and funeral services apply if held in meeting and event spaces: 30% capacity of the room indoors 100 people outdoors	Exceptions for court and government services	Patron screening (passive)	A safety plan is required to be prepared and made available upon request
Orange	Capacity limits per venue, where physical distancing can be maintained: 50 people indoors or 100 people outdoors	Booking multiple rooms for the same event not permitted	Capacity limits per venue, where physical distancing can be maintained: 50 people indoors or 100 people outdoors	Limits for religious services rites or ceremonies, including wedding services and funeral services apply if held in meeting and event spaces: 30% capacity of the room indoors 100 people outdoors	Exceptions for court and government services	Screening of patrons is required, in accordance with instructions issued by the Office of the Chief Medical Officer of Health	A safety plan is required to be prepared and made available upon request
Red	Capacity limits per venue, where physical distancing can be maintained: 10 people indoors or 25 people outdoors	Booking multiple rooms for the same event not permitted	Capacity limits per venue, where physical distancing can be maintained: 10 people indoors or 25 people outdoors	Limits for religious services rites or ceremonies, including wedding services and funeral services apply if held in meeting and event spaces: 30% capacity indoors 100 people outdoors	Exceptions for court and government services	Screening of patrons is required, in accordance with instructions issued by the Office of the Chief Medical Officer of Health	A safety plan is required to be prepared and made available upon request
Grey	Closed with limited exceptions for: <ul style="list-style-type: none"> child care and day camps for children court services government services mental health and addiction support services (for example, Alcoholics Anonymous) permitted to a maximum of 10 people provision of social services 						
Stay at home order	Only permitted to open for: <ul style="list-style-type: none"> the operation of child care centres and authorized recreational and skill building programs within the meaning of the Child Care and Early Years Act, 2014 court services government services mental health and addictions support services (e.g., Alcoholics Anonymous) permitted to a maximum of 10 people social services collective bargaining, so long as more than ten people are permitted to occupy the rented space Contact information recording required, with the exception of court services.						

Meeting and event spaces (Page 2 of 2)

	Operating Hour Restrictions	Liquor Sale Restrictions	Liquor Consumption Restrictions	Contact Tracing	Seating Limits	Music Volumes	Face coverings
Green	n/a	n/a	n/a	n/a	n/a	n/a	Local PHU may require masking
Yellow	Establishments must be closed from 12 a.m. to 5 a.m.	Liquor sold or served only between 9 a.m. to 11 p.m.	No consumption of liquor permitted between 12 a.m. to 9 a.m.	Require contact information for all seated patrons	Limit of 6 people may be seated together	Limit volume of music to be low enough that a normal conversation is possible	Local PHU may require masking
Orange	Establishments must be closed from 10 p.m. to 5 a.m.	Liquor sold or served only between 9 a.m. to 9 p.m.	No consumption of liquor permitted between 10 p.m. to 9 a.m.	Require contact information for all seated patrons	Limit of 4 people may be seated together	Limit volume of music to be low enough that a normal conversation is possible	Local PHU may require masking
Red	Establishments must be closed from 10 p.m. to 5 a.m.	Liquor sold or served only between 9 a.m. to 9 p.m.	No consumption of liquor permitted between 10 p.m. to 9 a.m.	Require contact information for all seated patrons	Limit of 4 people may be seated together	Limit volume of music to be low enough that a normal conversation is possible	Face coverings required except when eating or drinking only
Grey	Closed with limited exceptions for: child care and day camps for children court services government services mental health and addiction support services (for example, Alcoholics Anonymous) permitted to a maximum of 10 people provision of social services						
Stay at home order	Only permitted to open for: <ul style="list-style-type: none"> the operation of child care centres and authorized recreational and skill building programs within the meaning of the Child Care and Early Years Act, 2014 court services government services mental health and addictions support services (e.g., Alcoholics Anonymous) permitted to a maximum of 10 people social services collective bargaining, so long as more than ten people are permitted to occupy the rented space Contact information recording required, with the exception of court services.						

Retail (Page 1 of 2)

	Screening Requirements	Safety Plan Requirements	Fitting Room Requirements	Line Up Requirements	Music Requirements
Green	Stores must have passive screening for patrons (for example, posting signs outside the store front about not entering if you have COVID-19 symptoms)	A safety plan is required to be prepared and made available upon request	Fitting rooms must be limited to non-adjacent stalls	Line-ups and patrons congregating outside venues managed by venue; 2 metres distance and face covering required	n/a
Yellow	Stores must have passive screening for patrons (for example, posting signs outside the store front about not entering if you have COVID-19 symptoms)	A safety plan is required to be prepared and made available upon request	Fitting rooms must be limited to non-adjacent stalls	Line-ups and patrons congregating outside venues managed by venue; 2 metres distance and face covering required	Limit volume of music to be low enough that a normal conversation is possible
Orange	Stores must have passive screening for patrons (for example, posting signs outside the store front about not entering if you have COVID-19 symptoms)	A safety plan is required to be prepared and made available upon request	Fitting rooms must be limited to non-adjacent stalls	Line-ups and patrons congregating outside venues managed by venue; 2 metres distance and face covering required	Limit volume of music to be low enough that a normal conversation is possible
Red	Stores must have passive screening for patrons (for example, posting signs outside the store front about not entering if you have COVID-19 symptoms)	A safety plan is required to be prepared and made available upon request	Fitting rooms must be limited to non-adjacent stalls	Line-ups and patrons congregating outside venues managed by venue; 2 metres distance required inside and outside; face covering also required while in line	Limit volume of music to be low enough that a normal conversation is possible
Grey	Stores must have passive screening for patrons (for example, posting signs outside the store front about not entering if you have COVID-19 symptoms)	A safety plan is required to be prepared and made available upon request	Fitting rooms must be limited to non-adjacent stalls	Line-ups and patrons congregating outside venues managed by venue; 2 metres distance required inside and outside; face covering also required while in line	Limit volume of music to be low enough that a normal conversation is possible
Stay at home order	See current restrictions below [Link]				

Retail (Page 2 of 2)

	Capacity Signage Requirements	Capacity Limits	Curbside Service	Mask Requirements	Loitering Requirements
Green	Local PHU rules may require signage	None	Curbside pick-up and delivery permitted	Local PHU rules may require masking	n/a
Yellow	Local PHU rules may require signage	None	Curbside pick-up and delivery permitted	Local PHU rules may require masking	n/a
Orange	Local PHU rules may require signage	None	Curbside pick-up and delivery permitted	Local PHU rules may require masking	n/a
Red	Stores must post capacity limit publicly	Capacity limits of: 75% for supermarkets and other stores that primarily sell groceries, convenience stores, pharmacies, 50% for all other retail, including discount and big box retailers, liquor stores, hardware stores and garden centres	Curbside pick-up and delivery permitted	Local PHU rules may require masking	n/a
Grey	Stores must post capacity limit publicly	In person shopping permitted for all retail, subject to capacity limits of: 50% for supermarkets and other stores that primarily sell groceries, convenience stores and pharmacies 25% for all other retail, including discount and big box retailers, liquor stores, hardware stores and garden centres	Curbside pick-up and delivery permitted	Individuals must physically distance and wear a face covering, with some exceptions	No loitering in shopping malls, and stores within the malls subject to appropriate retail measures
Stay at home order	See current restrictions below [Link]				

Shopping Malls

	Safety Plan	Food Court Seating	COVID Measures
Green	For malls, a safety plan is required to be prepared and made available upon request	n/a	Stores within the malls subject to appropriate retail measures
Yellow	For malls, a safety plan is required to be prepared and made available upon request	n/a	Stores within the malls subject to appropriate retail measures
Orange	For malls, a safety plan is required to be prepared and made available upon request	n/a	Stores within the malls subject to appropriate retail measures
Red	For malls, a safety plan is required to be prepared and made available upon request	Maximum number of patrons permitted to be seated indoors in mall food court is 10	Stores within the malls subject to appropriate retail measures
Grey	For malls, a safety plan is required to be prepared and made available upon request	No indoor dining permitted, takeout permitted	Stores within the malls subject to appropriate retail measures
Stay at home order	<ul style="list-style-type: none"> ● Closed for in-person retail. Members of the public are only permitted to enter the mall to: <ul style="list-style-type: none"> ○ Access businesses and organizations permitted to be open (e.g., pharmacy, dentist); food court open for take-away, or by appointment only to facilitate pick-up as set out below ○ Access court services and government services ● Shopping mall may establish: <ul style="list-style-type: none"> ○ A single designated location inside the shopping mall for order pick-up by patrons. Pick-up inside the shopping mall must be by appointment only ○ Any number of designated locations outside the shopping mall for curbside pick-up by patrons ● Members of the public not permitted to loiter in any area of the shopping mall that is not related to the purpose of their visit ● Must open no earlier than 7 a.m. and close no later than 8 p.m., except to provide access to grocery stores/supermarkets, pharmacies, and health care providers that only have public entrances that face the interior of the mall ● Curbside pick-up and delivery permitted only during operating hours 		

Personal care services

	Types of venues required to be closed	Contact Tracing Requirements	Screening Requirements	Safety Plan Requirements
Green	Oxygen bars, steam rooms and saunas closed	n/a	Patron screening (passive)	A safety plan is required to be prepared and made available upon request
Yellow	Oxygen bars, steam rooms and saunas closed	Require contact information from all patrons	Patron screening (passive)	A safety plan is required to be prepared and made available upon request
Orange	Oxygen bars, steam rooms, saunas, bath houses and other adult venues, closed Sensory deprivation pods closed (some exceptions) Services requiring removal of face coverings prohibited	Require contact information from all patrons	Screening of patrons is required, in accordance with instructions issued by the Office of the Chief Medical Officer of Health	A safety plan is required to be prepared and made available upon request
Red	Oxygen bars, steam rooms, saunas, bath houses and other adult venues, closed Sensory deprivation pods closed (some exceptions) Services requiring removal of face coverings prohibited	Require contact information from all patrons	Screening of patrons is required, in accordance with instructions issued by the Office of the Chief Medical Officer of Health	A safety plan is required to be prepared and made available upon request
Grey	Closed			
Stay at home order	Closed			

Casinos, bingo halls and gaming establishments

	Facility Capacity Limits	Table Game Restrictions	Liquor Serving Requirements	Liquor Consumption Requirements
Green	Maximum of 50 people per facility permitted, where physical distancing can be maintained	Table games are prohibited	n/a	n/a
Yellow	Maximum of 50 people per facility permitted, where physical distancing can be maintained	Table games are prohibited	Liquor sold or served only between 9 a.m. to 11 p.m.	No consumption of liquor permitted between 12 a.m. to 9 a.m.
Orange	Maximum of 50 people per facility permitted, where physical distancing can be maintained	Table games are prohibited	Liquor sold or served only between 9 a.m. to 9 p.m.	No consumption of liquor permitted between 10 p.m. to 9 a.m.
Red	Capacity limit for the venue, where physical distancing can be maintained: 10 people indoors or 25 people outdoors	Table games are prohibited	Liquor sold or served only between 9 a.m. to 9 p.m.	No consumption of liquor permitted between 10 p.m. to 9 a.m.
Grey	Closed			
Stay at home order	Closed			

	Contact info requirements	Screening Requirements	Safety Plan requirements
Green	n/a	Patron screening (passive)	A safety plan is required to be prepared and made available upon request
Yellow	Require contact information from all patrons	Patron screening (passive)	A safety plan is required to be prepared and made available upon request
Orange	Require contact information from all patrons	Screening of patrons is required, in accordance with instructions issued by the Office of the Chief Medical Officer of Health	A safety plan is required to be prepared and made available upon request
Red	Require contact information from all patrons	Screening of patrons is required, in accordance with instructions issued by the Office of the Chief Medical Officer of Health	A safety plan is required to be prepared and made available upon request
Grey	Closed		
Stay at home order	Closed		

Cinemas (Page 1 of 2)

	Capacity Limits	Auditorium Limits	Face Covering Requirements	Drive-ins
Green	Capacity limits per venue, where physical distancing can be maintained: 50 people indoors or 100 outdoors	50 people per indoor auditorium if cinema operates in accordance with the approved plan from the Office of the Chief Medical Officer of Health (Guidance for Movie Theatres During COVID-19 covid 19)	Face coverings except when eating or drinking only	Drive-in cinemas permitted to operate, subject to restrictions
Yellow	Capacity limits per venue, where physical distancing can be maintained: 50 people indoors or 100 outdoors	50 people per indoor auditorium if cinema operates in accordance with the approved plan from the Office of the Chief Medical Officer of Health (Guidance for Movie Theatres During COVID-19 covid 19)	Face coverings except when eating or drinking only	Drive-in cinemas permitted to operate, subject to restrictions
Orange	Capacity limits per venue, where physical distancing can be maintained: 50 people indoors or 100 outdoors	50 people per indoor auditorium if cinema operates in accordance with the approved plan from the Office of the Chief Medical Officer of Health (Guidance for Movie Theatres During COVID-19 covid 19)	Face coverings except when eating or drinking only	Drive-in cinemas permitted to operate, subject to restrictions
Red	<p>Closed, except for:</p> <p>drive-in cinemas</p> <p>rehearsal or performing a recorded or broadcasted event, with restrictions, which include:</p> <p>Performers and employees must maintain 2 metres physical distance except for purposes of the performance</p> <p>Singers and players of brass or wind instruments must be separated from any other performers by plexiglass or other impermeable barrier</p>			
Grey	<p>Closed, except for:</p> <p>drive-in cinemas</p> <p>rehearsal or performing a recorded or broadcasted event, with restrictions, which include:</p> <p>Performers and employees must maintain 2 metres physical distance except for purposes of the performance</p> <p>Singers and players of brass or wind instruments must be separated from any other performers by plexiglass or other impermeable barrier</p>			
Stay at home order	<ul style="list-style-type: none"> ● Closed for all purposes, including rehearsing or performing a recorded or broadcasted event, artistic event, theatrical performance or other performance. 			

Cinemas (Page 2 of 2)

	Liquor Sale Requirements	Liquor Consumption Requirements	Screening Requirements	Contact Tracing	Safety Plan requirements
Green	n/a	n/a	Patron screening (passive)	n/a	A safety plan is required to be prepared and made available upon request
Yellow	Liquor sold or served only between 9 a.m. to 11 p.m.	No consumption of liquor permitted between 12 a.m. to 9 a.m.	Patron screening (passive)	Require contact information from all patrons	A safety plan is required to be prepared and made available upon request
Orange	Liquor sold or served only between 9 a.m. to 9 p.m.	No consumption of liquor permitted between 10 p.m. to 9 a.m.	Screening of patrons is required, in accordance with instructions issued by the Office of the Chief Medical Officer of Health	Require contact information from all patrons	A safety plan is required to be prepared and made available upon request
Red	Closed, except for: drive-in cinemas rehearsal or performing a recorded or broadcasted event, with restrictions, which include: Performers and employees must maintain 2 metres physical distance except for purposes of the performance Singers and players of brass or wind instruments must be separated from any other performers by plexiglass or other impermeable barrier				A safety plan is required to be prepared and made available upon request
Grey	Closed, except for: drive-in cinemas rehearsal or performing a recorded or broadcasted event, with restrictions, which include: Performers and employees must maintain 2 metres physical distance except for purposes of the performance Singers and players of brass or wind instruments must be separated from any other performers by plexiglass or other impermeable barrier				A safety plan is required to be prepared and made available upon request
Stay at home order	<ul style="list-style-type: none"> • Closed for all purposes, including rehearsing or performing a recorded or broadcasted event, artistic event, theatrical performance or other performance. 				

Performing arts facilities (Page 1 of 2)

	Capacity Limits	Separation Requirements	Permitted Activities	Physical Distancing Requirements	Contact Tracing
Green	Capacity limits per venue, where physical distancing can be maintained: 50 people indoors or 100 outdoors	Singers and players of wind or brass instruments must be separated from spectators by plexiglass or some other impermeable barrier	Rehearsal or performing a recorded or broadcasted event permitted	Performers and employees must maintain 2 metres physical distance except for purposes of the performance	n/a
Yellow	Capacity limits per venue, where physical distancing can be maintained: 50 people indoors or 100 outdoors	Singers and players of wind or brass instruments must be separated from spectators by plexiglass or some other impermeable barrier	Rehearsal or performing a recorded or broadcasted event permitted	Performers and employees must maintain 2 metres physical distance except for purposes of the performance	Require contact information from all patrons
Orange	Capacity limits per venue, where physical distancing can be maintained: 50 people indoors or 100 outdoors	Singers and players of wind or brass instruments must be separated from spectators by plexiglass or some other impermeable barrier	Rehearsal or performing a recorded or broadcasted event permitted	Performers and employees must maintain 2 metres physical distance except for purposes of the performance	Require contact information from all patrons
Red	<p>Closed to spectators</p> <p>Rehearsal or performing a recorded or broadcasted event permitted, with restrictions, which include:</p> <p>Performers and employees must maintain 2 metres physical distance except for purposes of the performance</p> <p>Singers and players of brass or wind instruments must be separated from any other performers by plexiglass or other impermeable barrier</p>				
Grey	<p>Closed to spectators</p> <p>Rehearsal or performing a recorded or broadcasted event permitted, with restrictions, which include:</p> <p>Performers and employees must maintain 2 metres physical distance except for purposes of the performance</p> <p>Singers and players of brass or wind instruments must be separated from any other performers by plexiglass or other impermeable barrier</p>				
Stay at home order	<ul style="list-style-type: none"> Closed for all purposes, including rehearsing or performing a recorded or broadcasted event, artistic event, theatrical performance or other performance. 				

Performing arts facilities (Page 2 of 2)

	Liquor Sale Requirements	Liquor Consumption Requirements	Screening Requirements	Drive Ins	Safety Plan Requirements
Green	n/a	n/a	Patron screening (passive)	Drive-in performances permitted	A safety plan is required to be prepared and made available upon request
Yellow	Liquor sold or served only between 9 a.m. to 11 p.m.	No consumption of liquor permitted between 12 a.m. to 9 a.m.	Patron screening (passive)	Drive-in performances permitted	A safety plan is required to be prepared and made available upon request
Orange	Liquor sold or served only between 9 a.m. to 9 p.m.	No consumption of liquor permitted between 10 p.m. to 9 a.m.	Screening of patrons is required, in accordance with instructions issued by the Office of the Chief Medical Officer of Health	Drive-in performances permitted	A safety plan is required to be prepared and made available upon request
Red	<p>Closed to spectators</p> <p>Rehearsal or performing a recorded or broadcasted event permitted, with restrictions, which include:</p> <p>Performers and employees must maintain 2 metres physical distance except for purposes of the performance</p> <p>Singers and players of brass or wind instruments must be separated from any other performers by plexiglass or other impermeable barrier</p>			Drive-in performances permitted	A safety plan is required to be prepared and made available upon request
Grey	<p>Closed to spectators</p> <p>Rehearsal or performing a recorded or broadcasted event permitted, with restrictions, which include:</p> <p>Performers and employees must maintain 2 metres physical distance except for purposes of the performance</p> <p>Singers and players of brass or wind instruments must be separated from any other performers by plexiglass or other impermeable barrier</p>			Drive-in performances permitted	A safety plan is required to be prepared and made available upon request
Stay at home order	<ul style="list-style-type: none"> • Closed for all purposes, including rehearsing or performing a recorded or broadcasted event, artistic event, theatrical performance or other performance. 				

Grey Zone Restrictions - The following apply only to the grey zone

Amusement parks, water parks

- Closed

Animal Services

- Services that are permitted include:
 - Veterinary services and other businesses that provide for the health and welfare of animals, including farms, boarding kennels, stables, animal shelters and research facilities
 - Businesses that provide services for the training and provision of service animals
 - Businesses that provide pet services, including pet grooming services, pet sitting services, pet walking services and pet training services

Bathhouses and sex clubs

- Closed

Boarding kennels and stables

- Permitted to open for animal's owner to visit the animal, assist in the care or feeding of the animal or, as applicable, ride the animal

Campgrounds

- Campsites must be made available only for trailers and recreational vehicles that are used by individuals who are in need of housing, or are permitted to be there by the terms of a full season contract
- Only campsites with electricity, water service and facilities for sewage disposal may be provided for use
- All recreational facilities in the campground and all other shared facilities in the campground, other than washrooms and showers, must be closed
- Short-term campground rentals that were reserved on or before November 22, 2020 are permitted; no new reservations after November 22, 2020 permitted, except for individuals who are in need of housing

Cannabis

- Permitted by curb-side pick-up and delivery

Driving instruction

- In-person driving instruction not permitted
- Virtual permitted

Grey Zone Restrictions - The following apply only to the grey zone

Household services

- Domestic and cleaning and maintenance services permitted, including:
 - housekeepers, cooks, maids and butlers
 - personal affairs management
 - nanny services and babysitters
 - other domestic personnel
 - house cleaning
- Outdoor cleaning and maintenance services permitted, including:
 - indoor or outdoor painting
 - pool cleaning
 - general repairs

Horse racing

- Training only, no races
- No spectators

Hotels, motels

- Permitted to operate except for any pools, fitness centres, meeting rooms and other recreational facilities that may be part of the operations of these businesses

Libraries

- Open for curbside, delivery and pick-up
- Patrons permitted to enter libraries for contactless drop-off and pick-up, and to access computers, photocopiers, or similar services
- May open for permitted services (e.g., day camp, child care services, mental health and addiction support services to a limit of 10 persons [AA meetings], provision of social services)
- No classes

Marinas, boating clubs, golf courses and driving ranges

- Marinas and boating clubs, clubhouses, restaurants, pools, meeting rooms, fitness centres or other recreational facilities on the premises closed to the public, with limited exceptions
- Golf courses and driving ranges:
 - Outdoors permitted
 - Indoors closed
- Indoor shooting ranges closed

Grey Zone Restrictions - The following apply only to the grey zone

Media industries

- Film and television production, including all supporting activities such as hair, makeup and wardrobe, are permitted to open if they meet the following conditions:
 - No studio audiences may be permitted to be on the film or television set
 - The set must be configured and operated in such a way as to enable persons on the set to maintain a physical distance of at least two metres from other persons, except where necessary for the filming of the film or television production
 - Persons who provide hair or makeup services must wear appropriate personal protective equipment
- Film and television post-production, visual effects and animation studios are permitted
- Book and periodical production, publishing and distribution businesses are permitted
- Interactive digital media businesses, including computer system software or application developers and publishers, and video game developers and publishers are permitted

Motorsports

- Closed

Museums and other cultural amenities (for example, art galleries, science centres)

- Closed (indoors) to members of the public
- Drive-in or drive through only

Nightclubs

- Only permitted to open if they operate as a restaurant, bar, or other food and drink establishment (take-out, drive-through and delivery service only)

Personal services

- In-person personal services not permitted, including:
 - personal shoppers
 - party and wedding planners
 - personal organizer services
 - personal physical fitness or sports trainers
 - house sitters

Photography studios and services

- Commercial and industrial photography permitted
- Retail photo studios closed

Grey Zone Restrictions - The following apply only to the grey zone

Real estate agencies

- Permitted to operate; property showings by appointment only

Short-term rentals

- Existing reservations as of November 22, 2020 honoured regardless of when the rental occurs
- No new reservations after November 22, 2020 permitted, except for individuals who are in need of housing
- This does not apply to hotels, motels, lodges, resorts and other shared rental accommodation, including student residences

Strip clubs

- Only permitted to open if they operate as a restaurant, bar, or other food and drink establishment (take-out, drive-through and delivery service only)

Tour and guide services

- Closed

Zoos and aquariums

- Closed (indoors) to members of the public except for drive-in or drive through events
- Permitted to operate for the care of animals

If you have questions about what will be open or impacts to your business or employment, call the Stop the Spread Business Information Line at 1-888-444-3659.

Stay At Home Order Restrictions

The following apply only to the regions where the Stay At Home Order is still in effect

Organized public events and social gatherings (including religious services, rites or ceremonies), schools, child care, post-secondary institutions and day camps

Refer to [O. Reg. 82/20](#) [footnote 1 \[1\]](#) for details.

Events and gatherings

No indoor organized public events and social gatherings, except with members of the same household (the people you live with). Individuals who live alone and single parents may consider having exclusive, close contact with another household to help reduce the negative impacts of social isolation.

Limit for outdoor organized public events and social gatherings, must comply with public health advice on physical distancing:

- 5 people outdoors

Weddings, funerals and other religious services, rites or ceremonies

Weddings, funerals and other religious services, rites or ceremonies where physical distancing can be maintained and in compliance with rules on face coverings:

- 10 people indoors
- 10 people outdoors

Drive-in services, rites or ceremonies permitted, subject to certain conditions.

Virtual services permitted.

Post-secondary institutions

- Post-secondary institutions open for virtual instruction, with limited exceptions where in-person instruction is required (e.g., clinical training, trades). Subject to physical distancing with limited exceptions.
- In-person teaching (each instructional space at the institution at one time) and in-person examinations cannot exceed 10 persons, with limited exemptions for:
 - diagnostic cardiac sonography and diagnostic medical sonography
 - diagnostic ultrasound
 - medical imaging
 - medical laboratory assistant and Medical laboratory technician
 - medical radiation technology
 - medicine
 - mental health and addictions services, including psychology services, social work services and counselling services
 - nursing
 - paramedic
 - personal support worker, supportive care worker, home care worker or a similar occupation
 - pharmacy/pharmacy technician
 - public health inspector, if the program is accredited by the Canadian Institute of Public Health Inspectors
 - rehabilitation sciences (nutrition, speech language pathology, occupational science, and physiotherapy)
 - respiratory therapy
- Subject to additional requirements for in-person teaching that involves singing or the playing of brass or wind instruments.

Day camps for children

Closed.

Stay At Home Order Restrictions

The following apply only to the regions where the Stay At Home Order is still in effect

Approach in schools and child care

Schools

- Schools in grey zones as of December 18, 2020, remain closed until February 10, 2021 - Windsor-Essex, Toronto, Peel, York and Hamilton.
- The Chief Medical Officer of Health will provide advice and an announcement will be made by January 20, 2021 regarding the return to in-person learning in all other PHUs, which is set to resume on January 25, 2021.
- The following new health and safety measures will be introduced to further support protect students province-wide:
 - Mandatory masking for students in Grades 1 to 3.
 - Masking requirements outdoors where physical distancing cannot be maintained.
 - Enhanced screening protocols will be introduced where recommended by the CMOH. To support this, [Ontario's COVID-19 School and Child Care Screening Tool](#), will be updated to reflect the new screening criteria.
 - Expanded targeted testing

Child care

- Child care for non-school aged children (and JK and kindergarten children not enrolled in school immediately prior to December 21, 2020) will remain open including child care offered in licensed centres and in home-based settings (licensed and unlicensed).
- For regions where schools reopen for in-person learning on January 25, 2021, emergency child care for school-aged children of front-line workers will end on January 22, 2021. Before and after school programs will be authorized to resume on January 25, 2021.
- For regions where schools reopen for in-person learning on February 10, 2021, emergency child care for school-aged children of front-line workers will end on February 9, 2021. Before and after school programs will be authorized to resume on February 10, 2021.
- In addition to the robust health and safety practices already in place in child care settings, the following new health and safety measures will be introduced to further protect children province-wide:
 - Enhanced screening to align with screening requirements at schools
 - Voluntary participation in targeted, asymptomatic testing

Businesses permitted to open and sector specific public health and workplace safety measures

Refer to [O. Reg. 82/20](#) ^{footnote 1 [1]} for details.

The regulation was amended to provide clarifications regarding:

- modified retail businesses
- retail store capacity
- industrial construction
- film and television production
- commercial film or television production

These changes come into effect on January 30, 2021.

Supply chain

Businesses that supply businesses or places that are permitted to open within Ontario, or that supply businesses or services that have been declared essential in a jurisdiction outside of Ontario, with the support, products, supplies, systems, or services, including processing, packaging, warehousing, distribution, delivery, and maintenance necessary to operate.

Meeting or event space

Only permitted to open for:

- the operation of child care centres and authorized recreational and skill building programs within the meaning of the Child Care and Early Years Act, 2014
- court services
- government services
- mental health and addictions support services (e.g., Alcoholics Anonymous) permitted to a maximum of 10 people
- social services
- collective bargaining, so long as more than ten people are permitted to occupy the rented space

Contact information recording required, with the exception of court services.

Stay At Home Order Restrictions - The following apply only to the regions where the Stay At Home Order is still in effect

Short-term rentals

Short-term rentals (for example, cottages, cabins) are only to be provided to individuals who are in need of housing.

- As of January 14, 2021, there is no longer an exemption from this condition for pre-arranged bookings made before the area moved into the grey zone.
- This rule does not apply to motels, hotels, lodges, resorts and other shared rental accommodation, including student residences.

As of January 14, 2021, with the exception of exercising an Aboriginal or treaty right, ice fishing huts may:

- only be used by to members of the same household
- not be used overnight

Refer to the Services section for details on motels, hotels, lodges, resorts and other shared rental accommodation, including student residences.

Restaurants, bars, and other food or drink establishments

Restaurants, bars and other food or drink establishments

- Take out, drive through, and delivery permitted only
- Includes the sale of alcohol

Driving instruction

In-person driving instruction

- No in-person driving instruction permitted except:
 - for instruction for drivers of commercial motor vehicles
 - where the instruction is part of the Ontario Driver Certification Program administered by the Ministry of Transportation and involves the operation of motor vehicles for which:
 - a class of driver's licence other than Class G, G1, G2, M, M1 or M2 is required
 - an air brake endorsement is required
 - or that is provided by a private career college, in accordance with certain conditions

Retailers

Businesses that modify themselves in a way that would otherwise permit them to open to the public are still subject to the rules they were governed by as of December 26, 2020.

For example, if a clothing or hardware store started selling groceries after December 26, 2020, they still cannot let customers inside, but they can still provide curbside pickup and delivery for all items from 7 a.m. to 8 p.m.

Supermarkets, convenience stores, indoor farmer's markets and other stores that primarily sell food

- Open for in-person retail, subject to:
 - Members of the public being able to maintain two metres physical distance from every other person in the business or facility and complying with face covering rules
 - The number of members of the public occupying any room that is open to the public does not exceed 50% capacity of the particular room
- Curbside pick-up and delivery permitted

Pharmacies

- Open for in-person retail, subject to:
 - Members of the public being able to maintain two metres physical distance from every other person in the business or facility and complying with face covering rules
 - The number of members of the public occupying any room that is open to the public does not exceed 50% capacity of the particular room
- Curbside pick-up and delivery permitted

Discount retailers and big box stores that sell groceries

- Open for in-person retail, subject to:
 - Members of the public being able to maintain two metres physical distance from every other person in the business or facility and complying with face covering rules
 - The number of members of the public occupying any room that is open to the public does not exceed 25% capacity of the particular room
- Curbside pick-up and delivery permitted

Gas stations and other fuel suppliers

Stay At Home Order Restrictions - The following apply only to the regions where the Stay At Home Order is still in effect

Safety supply stores, businesses that sell, rent or repair assistive/mobility/medical devices, and optical stores that sell prescription eyewear to the public

- By appointment only during operating hours of no earlier than 7 a.m. and no later than 8 p.m.
- Limit the number of members of the public occupying any room that is open to the public in the business does not exceed 50% capacity
- Curbside pick-up and delivery permitted during operating hours of no earlier than 7 a.m. and no later than 8 p.m.

Stores that sell liquor, including beer, wine and spirits

- Limit the number of members of the public occupying any room that is open to the public in the business does not exceed 25% capacity
- Operating hours restricted to no earlier than 7 a.m. and no later than 8 p.m.
- Curbside pick-up and delivery permitted only during operating hours

Shopping malls

- Closed for in-person retail. Members of the public are only permitted to enter the mall to:
 - Access businesses and organizations permitted to be open (e.g., pharmacy, dentist); food court open for take-away, or by appointment only to facilitate pick-up as set out below
 - Access court services and government services
- Shopping mall may establish:
 - A single designated location inside the shopping mall for order pick-up by patrons. Pick-up inside the shopping mall must be by appointment only
 - Any number of designated locations outside the shopping mall for curbside pick-up by patrons
- Members of the public not permitted to loiter in any area of the shopping mall that is not related to the purpose of their visit
- Must open no earlier than 7 a.m. and close no later than 8 p.m., except to provide access to grocery stores/supermarkets, pharmacies, and health care providers that only have public entrances that face the interior of the mall
- Curbside pick-up and delivery permitted only during operating hours

Cannabis retail stores operating under the authority of a retail store authorization issued under the Cannabis Licence Act, 2018

- By curbside pick-up or delivery only during operating hours of no earlier than 9 a.m. and no later than 8 p.m.
- An item may only be provided for curbside pickup if the patron ordered the item before arriving at the business premises

Garden centres

- Curbside pick-up and delivery permitted during operating hours of no earlier than 7 a.m. and no later than 8 p.m.
- An item may only be provided for curbside pickup if the patron ordered the item before arriving at the business premises

Motor vehicle sales

- Includes cars, trucks and motorcycles; recreational vehicles including motor homes; trailers and travel trailers; boats and other watercraft; and other motorized vehicles, including power-assisted bicycles, golf carts, scooters, snowmobiles and all-terrain vehicles
- By appointment only
- Members of the public must not be permitted where products are neither sold nor displayed for sale
- Subject to certain conditions related to test drives
- Operating hours restricted to no earlier than 7 a.m. and no later than 8 p.m. and may not deliver goods to patrons outside of those hours

Outdoor markets

- Includes farmer's markets and holiday markets only if they primarily sell food to the public
- Must require members of the public to remain outdoors at all times, including for curbside pick-up or delivery
- Operating hours restricted to no earlier than 7 a.m. and no later than 8 p.m.
- Curbside pick-up and delivery permitted only during operating hours

General retail (all other retail, including hardware stores, pet food, computer stores, etc.)

- Curbside pick-up or delivery only during operating hours of 7 a.m. and no later than 8 p.m. (in-person retail shopping not permitted)
- An item may only be provided for curbside pickup if the patron ordered the item before arriving at the business premises
- Sales must be exclusively made so patrons are not required to enter the indoor area of the business, including curbside pick-up or delivery
- Operating hours of no earlier than 7 a.m. to no later than 8 p.m.

Services

Rental and leasing services, including automobile, commercial and light industrial machinery and equipment rental

- By appointment only

Stay At Home Order Restrictions - The following apply only to the regions where the Stay At Home Order is still in effect

Gas stations and other fuel suppliers

Automated and self-service car washes

Laundromats and drycleaners

Snow clearing and landscaping services

Security services for residences, businesses and other properties

Domestic services

- Only to support children, seniors or vulnerable persons, including housekeeping, cooking, indoor and outdoor cleaning and maintenance services

Vehicle and equipment repair and essential maintenance and vehicle and equipment rental services

- By appointment only

Courier, postal, shipping, moving and delivery services

Funeral and related services

Staffing services including providing temporary help

Veterinary services

- For services that are necessary for the immediate health and welfare of the animal only, or provided through curbside pick-up and drop-off of the animal

Other businesses that provide for the health and welfare of animals, including farms, boarding kennels, stables, animal shelters and research facilities

Businesses that provide pet training exclusively for service animals

Hotels, motels, lodges, cabins, cottages, resorts and other shared rental accommodation, including student residences

- Any indoor pools, indoor fitness centres, or other indoor recreational facilities that are part of the operation of these businesses, are closed
- Refer to the [short-term rentals section](#) for further details on cabins and cottages

Seasonal campgrounds

- Must be made available only for trailers and recreational vehicles used by individuals in need of housing or are permitted to be there by seasonal contract
- Only campsites with electricity, water service and facilities for sewage disposal may be provided for use
- All recreational and other shared facilities, excluding washrooms and showers must be closed
- Other areas of the seasonal campground must be closed to the general public and must only be opened for the purpose of preparing the seasonal campground for reopening
- Previously made reservations for short term rental accommodations will be permitted only if the individual is in need of housing
- As of January 14, 2021, there is no longer an exemption from these conditions for pre-arranged bookings made prior to when the area in which the campground is located moved into the grey zone is no longer available.

Financial services

- Capital markets and related securities trading and advisory services
- Banking/credit union activities including credit intermediation
- Insurance
- Land registration services
- Pension and benefits payment services
- Financial services including payroll and payment processing and accounting and tax services

Stay At Home Order Restrictions

The following apply only to the regions where the Stay At Home Order is still in effect

Real estate (including pre-sale construction)

Real estate (including pre-sale construction)

- No open houses - showing a property permitted by appointment only

Telecommunications and IT infrastructure/service providers

Information technology (IT) services, including online services, software products and the facilities necessary for their operation and delivery

Telecommunications providers and services (phone, internet, radio, cell phones etc.) and facilities necessary for their operation and delivery

- Retail stores operated by a telecommunications provider or service may only permit members of the public to enter the premises by appointment and only for repairs or technical support

Newspapers, radio and television broadcasting

Maintenance

Maintenance, repair and property management services that manage and maintain the safety, security, sanitation and operation of institutional, commercial, industrial and residential properties and buildings.

Transportation services

- Businesses and facilities that provide transportation services, including:
 - Transportation services provided by air, water, road, and rail, including taxis and other private transportation providers, and
 - Support services for transportation services, including:
 - logistical support, distribution services, warehousing and storage, truck stops and tow operators, and
 - services that support the operations and safety of transportation systems including maintenance and repairs
 - Marinas, boating clubs and other organizations that maintain docking facilities for members or patrons with conditions
 - Businesses that provide and support online retail, including by providing warehousing, storage and distribution of goods that are ordered online

Manufacturing

- Businesses that extract, manufacture, process and distribute goods, products, equipment and materials, including businesses that manufacture inputs to other manufacturers (e.g. primary metal/ steel, blow molding, component manufacturers, chemicals, etc. that feed the end-product manufacturer), regardless of whether those other manufacturers are inside or outside of Ontario, together with businesses that support and facilitate the movement of goods within integrated North American and global supply chains

Agriculture and food production

- Businesses that produce food and beverages, and agricultural products including plants, including by farming, harvesting, aquaculture, hunting and fishing
- Businesses that process, manufacture or distribute food, beverages, crops, agricultural products, animal products and by-products
- Businesses that support the food or agricultural products supply chains and the health and safety of food, animals and plants

Stay At Home Order Restrictions

The following apply only to the regions where the Stay At Home Order is still in effect

Construction

- Construction activities or projects and related services, including land surveying and demolition services, that:
 - are associated with the healthcare sector or and long-term care, including new facilities, expansions, renovations and conversion of spaces that could be repurposed for health care space
 - ensure safe and reliable operations of, or provide new capacity in,
 - municipal infrastructure, or
 - provincial infrastructure, including but not limited to the transit, transportation, resource, energy, and justice sectors
 - support the operations of, or provide new capacity in, electricity generation, transmission, distribution and storage, natural gas distribution, transmission and storage or in the supply of resources
 - support the operations of, or provide new capacity in schools, colleges, universities, and child care centres within the meaning of the Child Care and Early Years Act, 2014.
 - are required for,
 - the maintenance and operations of petrochemical plants and refineries,
 - significant industrial petrochemical projects where preliminary work has already commenced before January 12, 2021,
 - industrial construction and modifications to existing industrial structures limited solely to work necessary for the production, maintenance, or enhancement of Personal Protective Equipment, medical devices (such as ventilators), and other identified products directly related to combatting the COVID-19 pandemic.
 - would provide additional capacity in the production, processing, manufacturing or distribution of food, beverages or agricultural products.
 - were commenced before January 12, 2021, and that would,
 - provide additional capacity for businesses that provide logistical support, distribution services, warehousing, storage or shipping and delivery services, or
 - provide additional capacity in the operation and delivery of Information Technology (IT) services or telecommunications services.
 - provide additional capacity to, or enhance the efficiency or operations of, businesses that extract, manufacture, process and distribute goods, products, equipment, and materials.
 - support the operations of broadband internet and cellular technologies and services.
 - are related to residential construction projects where,
 - a building permit has been granted for single family, semi-detached and townhomes
 - the project is a condominium, mixed-use or other residential building, or,
 - the project involves renovations to residential properties and construction work was started before January 12, 2021.
 - prepare a site for an institutional, commercial, industrial or residential development, including any necessary excavation, grading, roads or utilities infrastructure.
 - are necessary to temporarily close construction sites that have paused or are not active and to ensure ongoing public safety.
 - are funded in whole or in part by:
 - the Crown in right of Canada or in right of Ontario
 - an agency of the Crown in right of Canada or in right of Ontario, or
 - a municipality
 - are:
 - intended to provide shelter or supports for vulnerable persons or affordable housing; and
 - being funded in whole or in part by, or being undertaken by:
 - the Crown in right of Canada or in right of Ontario,
 - an agency of the Crown in right of Canada or in right of Ontario,
 - a municipality,
 - a service manager as defined in the Housing Services Act, 2011,
 - a registered charity and not for profit within the meaning of the Income Tax Act (Canada), or
 - a not-for profit corporation
- Land surveyors

Enhanced with:

- Workplace testing
- Additional enforcement to ensure compliance

Resources and energy

- Businesses that provide and ensure the domestic and global continuity of supply of resources, including, resource exploration, mining, forestry, aggregates, petroleum, petroleum by-products and chemicals
- Electricity generation, transmission, distribution and storage and natural gas distribution, transmission and storage

Stay At Home Order Restrictions

The following apply only to the regions where the Stay At Home Order is still in effect

Community services

Businesses that deliver or support the delivery of community services including:

- Sewage treatment and disposal
- Collecting, transporting, storing, processing, disposing or recycling of any type of waste
- Potable drinking water
- Critical infrastructure repair and maintenance including roads, dams, bridges etc.
- Environmental rehabilitation, management and monitoring, and spill clean-up and response
- Administrative authorities that regulate and inspect businesses
- Professional and social services that support the legal and justice system
- Government services including but not limited to policing and law enforcement, fire and emergency services, paramedics, coroner and pathology services, corrections and court services, licences and permits
- Allotment gardens or community gardens

Facilities for indoor or outdoor sports and recreational fitness activities

- Closure of all indoor and outdoor sports and recreational fitness facilities except for:
 - Facilities operated or for the sole use of identified high performance athletes, including parasport athletes training and competing for the next Olympics/Paralympics, and specified professional leagues (e.g., NHL, CFL, MLS, NBA) and
 - Facilities opened solely for specified purposes (e.g. child care)
- Community centres and multi-purpose facilities (e.g., YMCA) allowed to be open for permitted activities (e.g., child care services, mental health and addiction support services [limited to 10 people maximum], social services)
- All subject to conditions

Facilities for indoor or outdoor sports and recreational fitness activities and people with disabilities

- Facilities for indoor or outdoor sports and recreational fitness activities are permitted to open:
 - for the limited purpose of providing access to physical therapy to a person with a disability, as that term is defined in the Accessibility for Ontarians with Disabilities Act, 2005, provided written instruction by a regulated health professional who is qualified to provide such instruction has been provided and the physical therapy is not available elsewhere
- Some sports and recreational fitness facilities which may choose to open include:
 - gymnasiums
 - health clubs
 - community centres
 - multi-purpose facilities
- The person engaging in the physical therapy would be permitted to be accompanied by support persons or service animals if required
- Read the [guidance document for sports and recreational fitness activities facilities that open for people with disabilities](#) during the COVID-19covid 19 provincewide shutdown. It is separate from the [general guidance for facilities for sports and recreational fitness activities during COVID-19covid 19](#)

Stay At Home Order Restrictions

The following apply only to the regions where the Stay At Home Order is still in effect

Outdoor recreational amenities

- No person is permitted to use an indoor or outdoor recreational amenity that is required to be closed
- Outdoor recreational amenities permitted to open, subject to conditions, include (weather permitting):
 - Parks and recreational areas
 - Baseball diamonds
 - Batting cages
 - Soccer, football and sports fields
 - Tennis, platform tennis, table tennis and pickleball courts
 - Basketball courts
 - BMX parks
 - Skate parks
 - Frisbee golf locations
 - Cycling tracks and bike trails
 - Horse riding facilities
 - Shooting ranges, including those operated by rod and gun clubs
 - Ice rinks
 - Tobogganing hills
 - Snowmobile, cross country, dogsledding, ice-skating and snow-shoe trails
 - Playgrounds
 - Portions of parks or recreational areas containing outdoor fitness equipment

A permitted outdoor recreational amenity may only open if:

- Any person who enters or uses the amenity maintains a physical distance of at least two metres from other person using the amenity (excluding members of the same household)
- Team sports, or other sports or games where people may come within two metres of each other, are not practiced or played within the amenity
- Any locker rooms, change rooms, showers and clubhouses remain closed, except to the extent they provide access to equipment storage, a washroom or a portion of the amenity that is used to provide first aid

Ski hills are closed.

Research

- Businesses and organizations that maintain research facilities and engage in research, including medical research and other research and development activities

Health care and social services

- Organizations and providers that deliver home care services or personal support services to seniors and persons with disabilities
- Regulated health professionals
- Professionals or organizations that provide in-person counselling services
- Organizations that provide health care including retirement homes, hospitals, clinics, long-term care facilities, independent health facilities and mental health and addictions counselling supports
- Laboratories and specimen collection centres
- Manufacturers, wholesalers, distributors and retailers of pharmaceutical products and medical supplies, including medications, medical isotopes, vaccines and antivirals, medical devices and medical supplies
- Manufacturers, distributors and businesses that provide logistical support of or for products and/or services that support the delivery of health care in all locations
- Organizations that provide critical personal support services in home or residential services for individuals with physical disabilities
- Organizations that support the provision of food, shelter, safety or protection, and/or social services and other necessities of life to economically disadvantaged and other vulnerable individuals
- Businesses that are primarily engaged in the provision of health and safety training with conditions

Media industries

Sound recording, production, publishing and distribution businesses

- Subject to general business requirements.

Stay At Home Order Restrictions

The following apply only to the regions where the Stay At Home Order is still in effect

Commercial film and television production, including all supporting activities such as hair, makeup and wardrobe

- No studio audiences permitted to be on the film or television set
- No more than 10 performers may be permitted to be on the film or television set
- The film or television set may be located in any business or place, including any business or place that is otherwise required to be closed
- Set must be configured and operated in such a way as to enable persons on the set to maintain a physical distance of at least two metres from other persons, except where necessary for the filming of the film or television production
- Persons who provide hair or makeup services must wear appropriate personal protective equipment
- Singers and players of brass or wind instruments must be separated from any other performers by plexiglass or some other impermeable barrier

Film and television postproduction, visual effects and animation studios

- Subject to general business requirements.

Book and periodical production, publishing and distribution businesses

- Subject to general business requirements.

Commercial and industrial photography

- Does not permit retail studios to open

Interactive digital media businesses

- Computer system software or application developers and publishers, and
- Video game developers and publishers

Entertainment

Concert venues, theatres and cinemas (includes drive in or drive through events)

- Closed for all purposes, including rehearsing or performing a recorded or broadcasted event, artistic event, theatrical performance or other performance.

Libraries

Libraries may open:

- For contactless curbside, delivery, and pick-up
- For permitted services (e.g., child care services, mental health and addiction support services to a limit of 10 persons [AA meetings], provision of social services)
- If they ensure that circulating materials returned to the library are disinfected or quarantined for an appropriate period of time before they are recirculated
- Contact information recording required

Museums and cultural amenities

Closed

Horse racing

- Training only, no races, no members of the public (i.e., spectators)

Night clubs and strip clubs

- Only permitted to open if they operate as a food or drink establishment, subject to conditions that apply to restaurants and bars, etc.

Zoos and aquariums

Zoos and aquariums

- Closed to the public
- Permitted to operate for the care of animals

Amusement parks, water parks

Closed.

Bathhouses and sex clubs

Closed.

Stay At Home Order Restrictions - The following apply only to the regions where the Stay At Home Order is still in effect

Tour and guide services

Closed.

Motorsports

Closed.

Personal care services

Closed.

Casinos, Bingo Halls and Gaming Establishments

Closed.

Appendix A: List of eligible workers (child care only)

- An individual who is,
 - a regulated health professional, or
 - an unregulated health care provider working in health care delivery, either directly or indirectly.
- An individual who works for a manufacturer or distributor of pharmaceutical products or medical supplies, including medications, medical isotopes, vaccines, antivirals, medical devices, sanitizers and disinfectants.
- An individual who works in a pharmacy as defined in the Drug and Pharmacies Regulation Act.
- An individual who works in an establishment where goods or services are sold or offered for sale to the public, if a pharmacy as defined in the Drug and Pharmacies Regulation Act is located within the establishment.
- A police officer as defined in the Police Services Act.
- A special constable appointed pursuant to section 53 of the Police Services Act.
- A member of a police force other than a police officer as defined in the Police Services Act.
- A First Nations Constable appointed pursuant to section 54 of the Police Services Act or a member of a police service in which policing is delivered by First Nations Constables.
- A provincial offences officer as defined in the Provincial Offences Act.
- An individual employed by the Ministry of the Attorney General or a municipality in Ontario who is required to work on site to support the administration of the Ontario Court of Justice, the Superior Court of Justice or the Court of Appeal for Ontario, including,
 - court services representatives, court and client representatives, court clerks, court registrars, court reporters, enforcement officers and any other administrative officers and employees that are considered necessary for the administration of the courts,
 - business professionals and Crown prosecutors of the Criminal Law Division, and
 - employees of the Victim/Witness Assistance Program.
- An individual who provides essential justice-related frontline services to Indigenous persons involved in the justice system and who is employed by an Indigenous community or Indigenous organization through a program funded by the Ministry of the Attorney General, including,
 - the Indigenous Courtwork Program,
 - the Indigenous Bail Verification and Supervision Program, or
 - the Indigenous Bail Beds Program.
- An individual who is engaged in the delivery of frontline victim services funded by the Ministry of the Attorney General under the Ontario Victim Services program.
- An individual employed as a firefighter as defined in the Fire Protection and Prevention Act, 1997.
- An individual who is,
 - engaged in providing fire protection services as defined in the Fire Protection and Prevention Act, 1997,
 - employed in a fire department as defined in the Fire Protection and Prevention Act, 1997, or
 - employed in the Office of the Fire Marshal and whose duties include being a fire investigator or supervising or managing fire investigators.
- A paramedic as defined in the Ambulance Act.
- A coroner as defined in the Coroners Act.
- A worker in a correctional institution as defined in the Ministry of Correctional Services Act or an independent contractor who supplies services to correctional institutions, including, but not limited to, employees of Trilcor.
- Probation and parole officers as described in the Ministry of Correctional Services Act, institutional liaison officers, court liaison officers, individuals employed as assistant area managers and area managers of staff at probation and parole offices and the administrative and support staff at these offices.
- An individual employed in the Institutional Services Division of the Ministry of the Solicitor General, including a person employed in a correctional institution as defined in section 1 of the Ministry of Correctional Services Act.
- An individual employed in the Operational Support Division of the Correctional Services Recruitment and Training Centre in the Ministry of the Solicitor General who,
 - provides facilities or maintenance services, or
 - is a Senior Staff Development Officer or Manager of Customized Training.
- An employee of Compass Group Canada Ltd. who works at or provides services in relation to the Cook Chill Food Production Centre.
- An individual employed in the Ministry of the Solicitor General who performs one or more of the following functions for the Institutional Services Division or Community Services Division:
 - Performing electronic monitoring services.
 - Performing CPIC searches.
 - Preparing community supervision orders.
- An individual employed in the Ministry of the Solicitor General at the Centre for Forensic Sciences who is involved in supporting and conducting forensic testing and analysis.
- An individual employed in the Ministry of the Solicitor General at the Provincial Forensic Pathology Unit.
- An individual employed in the Provincial Emergency Operations Centre or at the Ministry of the Solicitor General's Emergency Operations Centre.
- An animal welfare inspector appointed pursuant to the Provincial Animal Welfare Services Act, 2019 or an individual employed by the Ministry of the Solicitor General in the Animal Welfare Services Branch who is directly involved in supporting animal welfare inspectors.
- An individual employed in the operation of,
 - a place of secure custody designated under section 24.1 of the Young Offenders Act (Canada), whether in accordance with section 88 of the Youth Criminal Justice Act (Canada) or otherwise, or
 - a place of secure temporary detention as defined in subsection 2 (1) of the Child, Youth and Family Services Act, 2017.
- Persons, other than foster parents, who deliver or directly support the delivery of residential care, treatment and supervision to children and young persons residing in residential settings licensed under the Child, Youth and Family Services Act, 2017.
- An individual employed by a children's aid society designated under section 34 of the Child, Youth and Family Services Act, 2017 to provide services necessary for the performance of a children's aid society's functions, as set out in section 35 (1) of that Act.
- An individual employed by a service agency as defined in section 1 of the Services and Supports to Promote the Social Inclusion of Persons with Developmental Disabilities Act, 2008, to provide services and supports, within the meaning of section 4 of that Act, to adults with developmental disabilities.
- An individual who is engaged in the delivery of services funded by the Ministry of Children, Community and Social Services under the Violence Against Women Support Services or the Anti-Human Trafficking Community Supports programs.
- A staff member of a transfer payment recipient funded by the Ministry of Children, Community and Social Services who is engaged or employed to deliver interpreting or intervenor services for persons who are deaf, deafened, hard of hearing or deafblind.

- Persons employed in the Direct Operated Facilities Branch of the Ministry of Children, Community and Social Services.
- An individual who performs work that is essential to the delivery of core services in a municipality or First Nation community, as determined by the municipality or First Nation.
- An individual who performs work of a critical nature in their service area or community, as determined by the Minister of Education or his delegate in consultation with the relevant service system manager or First Nation as those terms are defined under the Child Care and Early Years Act, 2014.
- An individual who works in a child care centre or who otherwise provides child care in accordance with the requirements in this Order.
- A staff member of a school as defined in the Education Act who provides, or supports the provision of, in-person instruction at a school to pupils with special education needs who cannot be accommodated through remote learning.
- A staff member of a school as defined in the Education Act who,
 - provides or supports the provision of in-person teaching or instruction in a school that is permitted to provide in-person teaching and instruction under this Order, and
 - has a child who is enrolled at a school that is not permitted to provide in-person teaching or instruction under this Order and who is not receiving in-person teaching or instruction.
- A member of the Canadian Armed Forces or an employee of the Department of National Defence.
- All persons employed in the Ministry of Natural Resources and Forestry who are engaged in,
 - prevention, mitigation, preparedness, response or recovery actions, as applicable, with respect to,
 1. fires as defined in the Forest Fires Prevention Act,
 2. floods,
 3. dam failures, or
 4. emergencies relating to oil and gas exploration or production, hydrocarbon underground storage, and salt solution mining, or
 - the provision of support services to Conservation Officers through the operation of the Ministry's Provincial Communications Unit.
- A person who holds a licence issued under section 13 of the Private Security and Investigative Services Act, 2005 to act as a security guard.
- Staff as defined in the Retirement Homes Act, 2010.
- Licensees as defined in the Retirement Homes Act, 2010 who are individuals and who work or provide services at a retirement home.
- Staff as defined in the Long-Term Care Homes Act, 2007.
- An individual who is an inspector appointed under the Food Safety and Quality Act, 2001 or a field-person or officer appointed under the Milk Act.
- An individual employed in the Ministry of Labour, Training and Skills Development in Radiation Protection Services.
- An individual who is employed by any of the following entities to carry out work that is deemed by the entity to be critical to the ongoing generation, transmission, distribution and storage of electricity, or the ongoing refining, transmission, distribution and storage of gas or other type of hydrocarbon, sufficient to meet the demands of the province of Ontario:
 - The Independent Electricity System Operator.
 - A generator, transmitter or distributor within the meaning of the Electricity Act, 1998.
 - A gas distributor or gas transmitter within the meaning of the Ontario Energy Board Act, 1998.
 - A distributor as defined in subsection 40 (3) of the Technical Standards and Safety Act, 2000 that is not already described in subparagraph ii or iii.
 - An oil refinery.
- An individual who performs work that is essential to the operation of,
 - a municipal drinking water system as defined in section 2 of the Safe Drinking Water Act, 2002,
 - a non-municipal year-round residential system as defined in section 1 of Ontario Regulation 170/03 (Drinking Water Systems) made under the Safe Drinking Water Act, 2002, or
 - a wastewater treatment facility or a wastewater collection facility as those terms are defined in section 1 of Ontario Regulation 129/04 (Licensing of Sewage Works Operators) made under the Ontario Water Resources Act and to which that Regulation applies.
- An individual employed in a business involved in the collecting, transporting, storing, processing, disposing or recycling of any type of waste.
- An employee of a hotel or motel that is acting as an isolation centre, health care centre, vaccine clinic or that is housing essential workers.
- An individual working in a homeless shelter or providing services to homeless persons.
- An individual who works for a business that processes, manufactures or distributes food or beverages.
- An individual who works in a supermarket, grocery store, convenience store, farmer's market or other store that primarily sells food, other than an establishment described in section 6 of Schedule 2.
- An individual who works at a business that produces food, beverages, or agricultural products including plants, including by farming, harvesting, aquaculture, hunting or fishing.
- An individual who works at a business that supports the food or agricultural products supply chains.
- An individual who is engaged in work that involves driving a Class A or D motor vehicle as described in Ontario Regulation 340/94 (Drivers' Licences) made under the Highway Traffic Act.
- An employee of a municipal transit agency, Metrolinx or the Ontario Northland Transportation Commission who supports a function that cannot be performed through remote work arrangements.
- Members, officers and special constables appointed under the Royal Canadian Mounted Police Act who are working in Ontario.
- Officers as defined in the Customs Act (Canada) who are working in Ontario.
- Employees of the Canada Post Corporation who are working in Ontario.
- An individual who works for a business that undertakes construction activities or projects and related services, including land surveying and demolition services, that are permitted to be open under section 43 of Schedule 2 of O. Reg. 82/20 under the Reopening Ontario Act.

As listed in [O. Reg. 82/20: Rules for areas in Stage 1](#)